



SEGRA

Our Network Solutions v Industries v About Us v Carrier Channel

Welcome TO THE NEW SEGRA!

We've brought two great companies together to offer our customers more. This milestone marks a new era of connectivity, bringing our customers even greater value, expanded services, increased network reach, and the continued customer support you have come to expect and rely on.

LEARN MORE



View Network Map



ABOUTUS

Customer Portals

Visit our customer portals to manage your solutions and access support with ease. Our portals provide the most relevant tools and resources to streamline your tasks and resolve any issues quickly, ensuring you receive the assistance you need.



Choose Your Support Portal.

As we prepare to transition all customers to the SegraOne portal, access to the UPN Portal will remain exclusively available for current UPN customers for a limited time.

> SegraOne Portal – East Region: GA, MD, SC, NC, PA, TN, VA, WV, Other UPN Customer Portal – West Region: AR, AZ, CO, IA, IL, KS, MO, NE, NM, TX

> > SEGRA ONE PORTAL UPN

UPN CUSTOMER PORTAL

	Unite PRIVATE NETWORKS	
Username is the same as the Customer Number/Account ID, found on UPN invoices.	LOGIN	
	Jsemame	
	Eorgot Your Password?	Passwords are currently set to 'Password123!'. Once logged in for the first time, customer has option to change password.

								Welcome Amber Swalve!	Logout
		This is t	he Custome	er Dashboard		Search:	-Please Select-		Go
ACCOUNT SUMMAR		ORDERS	TROUBLE TICKETS	SCHEDULED MAINTENANCE	ACCOUNT MAINTENANCE	NGLAZIE	ER'S ACCOUNT CONTACT US	S CONTACTS	
CUSTOMER ACC	OUNT PROFIL	.E							
	Account ID:	Amb1004			Account	Name:	Amber Test Account		
	User Name:	Amber Swalve			User	Login:	AmberTest		

CURRENT ANNOUNCEMENTS

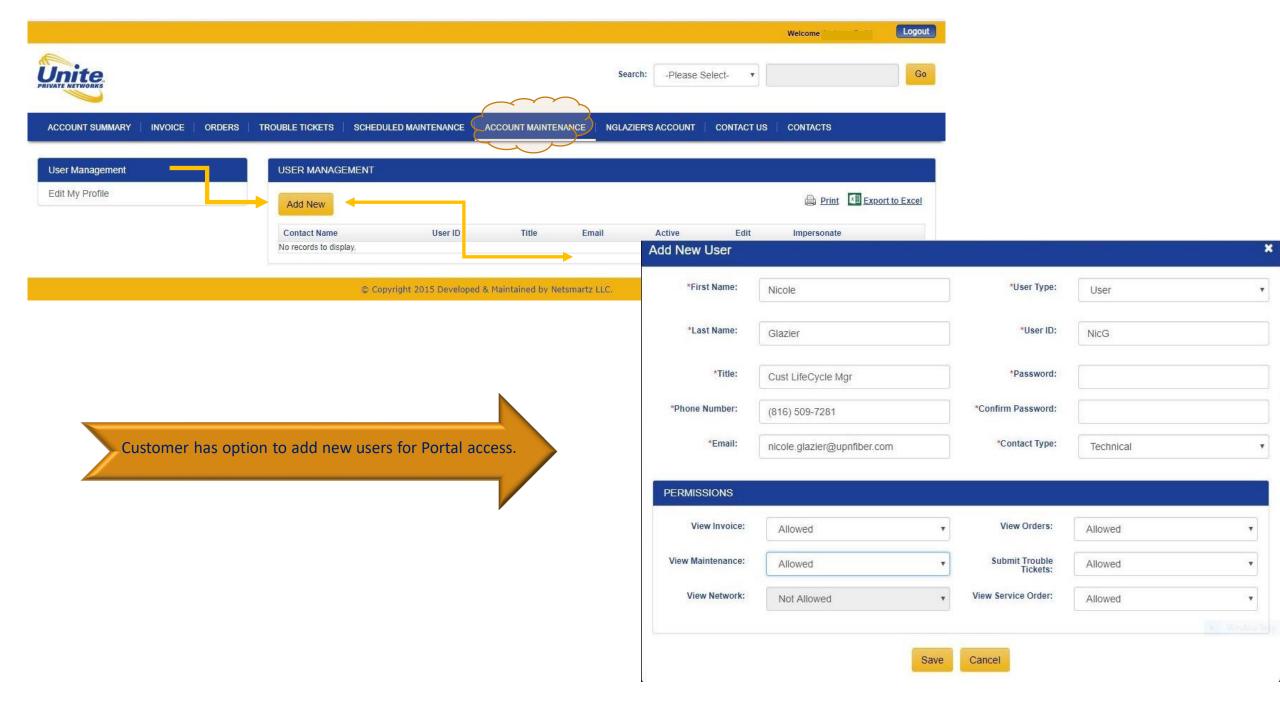
> 8/2/2017 9:03:11 AM - NOC SharePoint

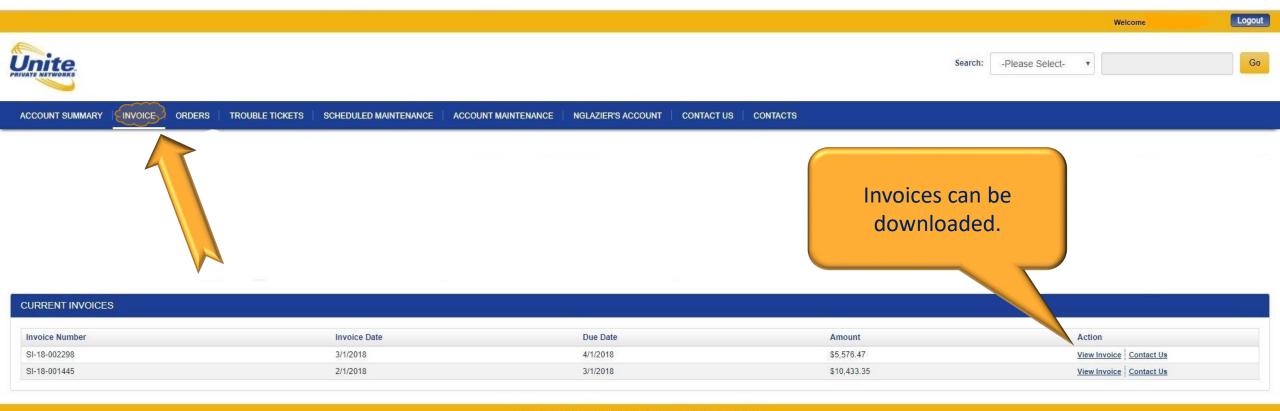
> 10/22/2015 7:14:32 AM - Unite Private Networks Announces Deployment of 100th Small Cell Site

ORDERS PENDING INSTALL									
Order Number	Window Snip								
PENDING AND FUTURE SCHEDULED MAINTENANCE									
Ticket Number	Maintenance Start Date	Maintenance End Date	Status	Action					
		No Record(s) found to display							
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PENDING TICKETS				
Ticket Number	Ticket Date	Ticket Status	Action	
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	Su	Ibmit Trouble Ticket		
	© Copyright 2015 Dev	eloped & Maintained by Netsmartz LLC.		

Unite PRIVATE NETWORKS			Search: -Please Sele	ct-
ACCOUNT SUMMARY INVOICE ORDERS	TROUBLE TICKETS SCHEI		NGLAZIER'S ACCOUNT	CONTACT US CONTACTS User ID: Same as
User Management	EDIT PROFILE			Customer ID on Invoice.
Edit My Profile	*First Name:	Nicole	*User ID:	Fir1799
	*Last Name:	Glazier	*Password:	••••••
	*Title:	Cust LifeCycle Mgr	*Confirm Password:	••••••
	*Phone Number:	816-509-7281	*Security Question:	What is your pet's name?
	*Email:	nicole.glazier@upnfiber.com	*Answer:	Dempsey
	Click here	Accept Terms & Conditiions Update	Cancel	Customer has option of changing Security Question & Answer after initial login.





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		Welcome	Logout

Search: -Please Select- •

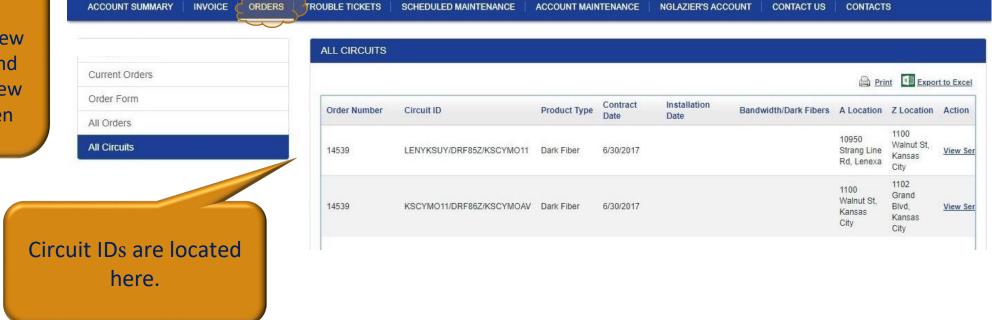
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Go

ACCOUNT SUMMARY INVOICE ORDERS TROUBLE TICKETS SCHEDULED MAINTENANCE ACCOUNT MAINTENANCE NGLAZIER'S ACCOUNT CONTACT US CONTACTS ALL ORDERS Pending Orders Current Orders Print Export to Excel **Order Number** Contract Date **Project Coordinator** Installation Date Action All Orders 16249 7/6/2017 Sally Daniels View Service Order View Circuits Contact Us All Circuits © Copyright 2015 Developed & Maintained by Netsmartz LLC.

Under the Orders tab, customer clicks on 'Pending Orders' to view orders in progress, and 'Current Orders' to view orders that have been implemented.

Unite



				Welcome Amber Swalve!	Logout			
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PRIVATE NETWORKS			Search:Please Se	elect-	60			
	\frown							
		EDULED MAINTENANCE	ENANCE NGLAZIER'S ACCOUNT	CONTACT US CONTACTS				
Submit Trouble Ticket	SUBMIT TROUBLE TIC	КЕТ						
Pending Tickets	Circuit ID:		A					
Closed Tickets	Circuit ID:	Please Select	• Account:	Amber Test Account				
Service Support	A Location:		Z Location:			Submit and view T	Frouble Tickets	
Service Support								
	Contact Name:	Diagon Colori	* Site Contact Name:					
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	*Trouble Ticket Issue:		~					and the second second second
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			ACCOUNT SUMMARY INVO	ICE ORDERS TROUBLE TICKETS	SCHEDULED MAINTENANCE	ACCOUNT MAINTENANCE NGLAZIER	'S ACCOUNT CONTACT US CONTAC	CTS
		1	Deading Teleste	DENIDING AN				
			Pending Tickets	PENDING AN	ID FUTURE SCHEDULED MAINT	ENANCE		
			Closed Tickets	Ticket Numbe	Maintenance Start Date/T	ime Maintenance End Date/Time	Status	Action
				MT180125-001	1 1/25/2018	2/3/2018	Open	More Info
				MT180214-003	3 2/15/2018	2/21/2018	Open	More Info
View sch	eduled and clo	osed		MT180214-004	4 2/17/2018	2/23/2018	Open	More Info
	tenance ticket			MT180219-001	1 2/19/2018	2/20/2018	Open	More Info
maint		.5		MT180214-00		3/2/2018	Open	More Info
				MT180223-001		3/1/2018	Open	More Info
				MT180312-001		3/20/2018	Open	More Info
				MT180305-001		3/30/2018	Open	More Info
				MT180314-007		3/23/2018	Open	More Info
				MT180314-006		3/29/2018	Open	More Info
				ie e 1 2	2 ▶ ▶ Page size: 10 ▼			20 items in 2 pages

						Search:	-Please Sele	ect-	Go
ACCOUNT SUMMARY		ORDERS	TROUBLE TICKETS	SCHEDULED MAINTENANCE	ACCOUNT MAINTENANCE	I NGLAZIE	R'S ACCOUNT	CONTACT US CONTACTS	
SEARCH CONTACTS	5								
	Name:	Name				Phone:	Phone		
	Email:	Email					On this n	age, Customer has th	
				Reset Search	Add New Contact		option	of adding new, and ng existing, contacts.	
LIST OF CONTACTS									
Name	Phone	Email		Mailing Address	Contact	t Type La	st Modified By	Last Modified Date Time	Action